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General Terms and Conditions of work to be performed:

American Engine Installations (AEI) Discount Engines, Inc. American Engine Installations (AEI)

1. AEI will provide a long block assembly which includes: short block assembly, head or heads, oil pump kit, engine gasket set, motor oil and filter. Parts used in the remanufacture of the long block assembly may be new, used or reconditioned as deemed by the remanufacturer and/or AEI. Remanufactured long block assemblies do not include: oil pan, valve covers, carburetor, fuel injection, turbo chargers, computers, external pumps, belts, hoses, ignition parts, sensors, cooling system parts, transmission parts, intake, radiator, manifolds, electrical systems or any other parts not included in the definition of the long block assembly above. At AEI's option engines may be subcontracted out, purchased from approved suppliers, or remanufactured rebuilt on site.

2. AEI cannot determine the extent of damaged external or internal parts of the engine without the removal or the dismantling of same. Therefore, if after such inspection there is, in AEI's judgment, one or more parts defective to such a degree that could or would adversely affect the performance of the engine repair, AEI shall not continue work until the consumer is notified of the need for additional parts or service.

3. Replacement engines provided by AEI are based on the long block exchange in the customer's vehicle being which must be a rebuildable engine. Long block assembly in exchange must be rebuildable; or /acceptable to AEI or a core charge will be applied depending on year, make, and model of vehicle. . Each Customer's block, cylinder head, or crankshaft, which is are not acceptable, will not be credited for exchange… ; exchange is based on the engine core removed from the vehicle only. Requests for core returns must be made in writing in a timely manner and may involve additional charges.

4. AEI will not be liable for damage to any part or parts that which may occur while removing or dismantling the engine.

5. If needed repairs are declined by the consumer, a schedule of charges will be applied as follows:
    a. Tow truck service- $65.00 or more based on distance and vehicles type.
    b. Removing and dismantling the engine and inspection-$500.00 most vehicles. (The engine will not be re-assembled).(The engine can be reassembled for an additional fee of $500.00 or more plus gaskets, fluids and non-reusable parts).
    c. Cost of the engine plus shipping (where applicable) regarding custom built, used engines, or special ordered parts. Cores will not be returned on custom builds; however the customer may purchase the custom remanufactured engine with out installation. E
    d. Environmental waste removal charges are non-refundable.
    e. A $15.00 per day storage charge will be applied during the period the vehicle has been at AEI's facility each day vehicle was in the shop.
    f. 10 % Restocking fee where applicable.
    g. Engine shipping where applicable.

6. The "estimated" time to complete repairs is 10-15 working days (Monday-Friday), custom engines and some import engines may take longer. Lack of parts availability or parts approval delays may extend the time required to complete repairs. Availability of rebuildable cores, shipping delays, strikes, acts of God or war may extend completion time. AEI does not provide loaner or rental cars.

7. A minimum fee of $135.00 will be applied to work orders in which the air condition system must be disconnected and recharged (vehicles with dual units will require an additional charge).

8. All repair work will be payable in cash, credit card (MasterCard, Visa, Discover) Certified Cashier checks, or bonded bank check. ONLY CERTIFIED FUNDS ARE ACCEPTED FOR FINAL PAYMENT. We reserve the right to require cash payment at any time.

9. AEI reserves the right to charge Storage Fees per individual State regulations. Typically Five (5) days after notification by AEI to the consumer of completed repairs or five (5) days after the customer instructs AEI to discontinue repairs there will be a minimum $65.00 tow fee and a daily storage fee of $15.00 per day applied until such time vehicle is removed from AEI premises.

10. Vehicle must be claimed within thirty (30) days from date of the first day of storage completion. If not, a Mechanic's Lien or Abandoned Car report will be filed and the vehicle will be disposed of as per your states requirements.

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11. Due to the nature of our repairs, some work, original or warranty, may be sublet at AEI's choosing.

12. AEI will not be liable for damage, theft, or vandalism of a vehicle at any time, inclusive, but not limited to:
    a. If left with AEI for more than two (2) days after customer has been notified by AEI that of completed repairs. are completed or denied.
    b. If vehicle is left in an unsecured parking lot at the customers or at customers direction request.
    c. If vehicle is left outside by the customer and/or AEI does not have customers keys.
    d. Stereo's, alarms, after market rims, box speakers, TV's, VCR's, GPS units or DVD players. Hail, wind, water, flooding or any other act of God.
    e. Customer is to process all claims resulting in a loss with customer's insurance carrier.

13. When performing work on customer's vehicles equipped with computer (s), carburetor, fuel injection, or turbo charger, AEI will assume no responsibility for the function or malfunction of such components, or, or damage to the engine supplied by AEI resulting from such component failure.

14. An environmental fee of $37.50 will be applied to each work order where oil, antifreeze, or oil filters result in waste by-products.

15. Phone quotes on remanufactured engines are estimates only, not "turn key prices" and do not include roller lifters, sales tax, other fees or parts that may be needed to complete repairs. Estimates include the long block assembly (see #1 above), a tune- up kit including spark plugs (up to a $25.00 value), thermostat, spark plug wires (up to a $30.00 value), motor oil, oil and filter, and air filter. A limited warranty on the engine, standard towing on most vehicles up to $50 value, and labor on engine installation. Phone quotes on pre-owned engines include a pre-owned replacement engine, installation labor, a limited warranty and towing on most vehicles up to $50 value.

16. AEI does not accept and will not install or warranty customer provided parts or cores.

17. A shop supply fee of $45.00 will be added to all engine installations and warranty service requests.

18. AEI is not responsible for the repair of pre-existing electrical problems, turbos, superchargers, inoperable gauges, alarm, or fueling problems.

19. Roller lifters are not included in AEI engine pricing and should they be required, are available at additional cost. Should roller lifters be required the consumer may elect to reuse the original lifters, have original lifters rebuilt, or purchase rebuilt or new lifters.

20. At AEI's option one or more deposit payments may be required to start or continue requested repairs.

21. The above terms and conditions shall remain applicable through out the term of AEI's issued warranty.

22. AEI does not do engine diagnostics, (prior to installation), to determine if an engine needs replacing. It's the vehicle owner's responsibility to perform any desired diagnostics prior to contracting with AEI for the removal and installation of an engine. The decision to replace an engine is therefore made entirely by the customer. The decision to replace an engine is therefore made entirely by the customer.

23. Estimate subject to AEI's Limited Warranty as outlined on AEI's website (www.engineinstallation.com). Price quoted is for listed items only. The average vehicle serviced by AEI is 8 to 10 years old with 100,000 or more miles. Additional items are often required to return a vehicle to optimal running condition. Such repairs can increase your final repair costs over the quote estimate by 10 to 50 percent or more. Additional recommendations will require customer approval, may require an additional deposit or payment and may extend the delivery date beyond that quoted.

24. A "Basket Case" fee will be applied where a vehicle is received by AEI in any disassembled condition.

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25. In the event a dispute arises between AEI and it's customer, both parties agree that prior to seeking such remedies as may be provided in a court of law, that the parties will first seek a resolution to the conflict through binding arbitration. This binding arbitration is to be provided by the offices of the Better Business Bureau where available, or by the American Arbitration Association authorized dispute resolution service. Should legal council be retained for any reason the parties agree that each will be responsible for its own legal fees and expenses. Venue is Dallas County, Dallas Texas unless both parties agree otherwise.

26. Pre-owned engine sales include the long block only. They do not include wiring, sensors, water pumps, gasket sets, timing components or fuel injectors. Engines may be reconditioned or repaired as determined by AEI. Pre-owned engine availability and mileage are subject to AEI supplier availability and limitations.

27. The customer acknowledges that only those conditions and warranties provided by AEI and signed by himself are to be applied. AEI employees are not authorized to change, alter or modify AEI's conditions or warranties. No other expressed or implied conditions or warranties apply.

Thank you for choosing American Engine Installations.
We appreciate your business.

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AEI Manager

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Customers Acceptance/ Date

American Engine Installations Discount Engines, Inc. American Engine Installations
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Rev 06/04